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Sheet 1 of 2

Complete if Known					
Application Number	09/827,068				
Filing Date	April 5, 2001				
First Named Inventor	Wilko Juurt Jan KUIPER				
Group Art Unit	2122 2/24				
Examiner Name					
Attorney Docket Number	PTT-89/APP(402632US)				

1	U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No.1	U.S. Paten Number	t Document Kind Code ² (if known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear or Class/Subclass
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Application Number	09/827,068			
Filing Date	April 5, 2001			
First Named Inventor	Wilko Juurt Jan KUIPER			
Group Art Unit	2+22 2124			
Examiner Name				
Attorney Docket Number	PTT-89/APP(402632US)			

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Q!	AB	L. Lewis et al, "Incorporating Business Process Management into Network and Systems Management", IEEE Computer Society Press, USA, 9-11 April 1997, pages 385-392.	
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